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*Computer Assistance*

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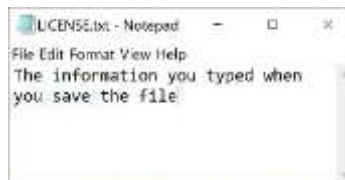
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## Contents of saved Notepad file disappears

### Issues

I have found where others are having this issue, but I cannot find an article on this or a fix at the present time.

**ISSUE:** Open a saved notepad file that had information on it when it was saved previously, but now when you open the file later, the page is blank.



**OCCURRENCE:** Random. Unable to pin down a frequency of the issue. Also cannot pin down a common denominator to the issue.

**TROUBLESHOOTING:** I have browsed the internet for the fix with no luck. I have reinstalled Windows and the issue still happens. I have updated Windows and the issue continues.

**RESOLUTION:** Not available yet

Till a resolution is discovered, do not save important information with Notepad. If you do, then have it saved on something separate than Notepad as well, such as Microsoft Word, or some other program.